| 1  | HOUSE OF REPRESENTATIVES - FLOOR VERSION  |
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| 2  | STATE OF OKLAHOMA   |
| 3  | 1st Session of the 58th Legislature (2021)  |
| 4  | HOUSE BILL 1125 By: Phillips  |
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| 7  | AS INTRODUCED   |
| 8  | An Act relating to consumer protection; amending 15   |
| 9  | O.S. 2011, Section 753, as amended by Section 1,<br>Chapter 258, O.S.L. 2012 (15 O.S. Supp. 2020, Section |
| 10 | 753), which relates to unlawful practices under the Oklahoma Consumer Protection Act; prohibiting the     |
| 11 | making of false or misleading statements in published privacy policies; and providing an effective date.  |
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| 14 | BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA:   |
| 15 | SECTION 1. AMENDATORY 15 O.S. 2011, Section 753, as   |
| 16 | amended by Section 1, Chapter 258, O.S.L. 2012 (15 O.S. Supp. 2020,                                       |
| 17 | Section 753), is amended to read as follows:  |
| 18 | Section 753. A person engages in a practice which is declared   |
| 19 | to be unlawful under the Oklahoma Consumer Protection Act when, in  |
| 20 | the course of the person's business, the person:  |
| 21 | 1. Represents, knowingly or with reason to know, that the   |
| 22 | subject of a consumer transaction is of a particular make or brand,                                       |
| 23 | when it is of another;  |
| 24 |   |

Makes a false or misleading representation, knowingly or
 with reason to know, as to the source, sponsorship, approval, or
 certification of the subject of a consumer transaction;

3. Makes a false or misleading representation, knowingly or
with reason to know, as to affiliation, connection, association
with, or certification by another;

7 4. Makes a false or misleading representation or designation,
8 knowingly or with reason to know, of the geographic origin of the
9 subject of a consumer transaction;

10 5. Makes a false representation, knowingly or with reason to 11 know, as to the characteristics, ingredients, uses, benefits, 12 alterations, or quantities of the subject of a consumer transaction 13 or a false representation as to the sponsorship, approval, status, 14 affiliation or connection of a person therewith;

15 6. Represents, knowingly or with reason to know, that the
16 subject of a consumer transaction is original or new if the person
17 knows that it is reconditioned, reclaimed, used, or secondhand;

18 7. Represents, knowingly or with reason to know, that the 19 subject of a consumer transaction is of a particular standard, style 20 or model, if it is of another;

8. Advertises, knowingly or with reason to know, the subject of
a consumer transaction with intent not to sell it as advertised;
9. Advertises, knowingly or with reason to know, the subject of
a consumer transaction with intent not to supply reasonably expected

public demand, unless the advertisement discloses a limitation of quantity;

3 10. Advertises under the guise of obtaining sales personnel 4 when in fact the purpose is to sell the subject of a consumer 5 transaction to the sales personnel applicants;

11. Makes false or misleading statements of fact, knowingly or
with reason to know, concerning the price of the subject of a
consumer transaction or the reason for, existence of, or amounts of
price reduction;

10 12. Employs "bait and switch" advertising, which consists of an 11 offer to sell the subject of a consumer transaction which the seller 12 does not intend to sell, which advertising is accompanied by one or 13 more of the following practices:

a. refusal to show the subject of a consumer transaction
 advertised,

- b. disparagement of the advertised subject of a consumer
   transaction or the terms of sale,
- c. requiring undisclosed tie-in sales or other
   undisclosed conditions to be met prior to selling the
   advertised subject of a consumer transaction,
- d. refusal to take orders for the subject of a consumer
  transaction advertised for delivery within a
  reasonable time,
- 24

- 1 showing or demonstrating defective subject of a e. 2 consumer transaction which the seller knows is 3 unusable or impracticable for the purpose set forth in 4 the advertisement, 5 f. accepting a deposit for the subject of a consumer transaction and subsequently charging the buyer for a 6 7 higher priced item, or
- g. willful failure to make deliveries of the subject of a
  consumer transaction within a reasonable time or to
  make a refund therefor upon the request of the
  purchaser;

12 13. Conducts a closing out sale without having first obtained a
13 license as required in the Oklahoma Consumer Protection Act;

14 14. Resumes the business for which the closing out sale was 15 conducted within thirty-six (36) months from the expiration date of 16 the closing out sale license;

17 15. Falsely states, knowingly or with reason to know, that18 services, replacements or repairs are needed;

19 16. Violates any provision of the Oklahoma Health Spa Act;
20 17. Violates any provision of the Home Repair Fraud Act;
21 18. Violates any provision of the Consumer Disclosure of Prizes
22 and Gifts Act;

23 19. Violates any provision of Section 755.1 of this title or
24 Section 1847a of Title 21 of the Oklahoma Statutes;

20. Commits an unfair or deceptive trade practice as defined in
 2 Section 752 of this title;

21. Violates any provision of Section 169.1 of Title 8 of the
Oklahoma Statutes in fraudulently or intentionally failing or
refusing to honor the contract to provide certain cemetery services
specified in the contract entered into pursuant to the Perpetual
Care Fund Act;

8 22. Misrepresents a mail solicitation as an invoice or as a9 billing statement;

10 23. Offers to purchase a mineral or royalty interest through an 11 offer that resembles an oil and gas lease and that the consumer 12 believed was an oil and gas lease;

13 Refuses to honor gift certificates, warranties, or any 24. 14 other merchandise offered by a person in a consumer transaction 15 executed prior to the closing of the business of the person without 16 providing a purchaser a means of redeeming such merchandise or 17 ensuring the warranties offered will be honored by another person; 18 25. Knowingly causes a charge to be made by any billing method 19 to a consumer for services which the person knows was not authorized 20 in advance by the consumer;

21 26. Knowingly causes a charge to be made by any billing method 22 to a consumer for a product or products which the person knows was 23 not authorized in advance by the consumer;

24 27. Violates Section 752A of this title;

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1 28. Makes deceptive use of another's name in notification or 2 solicitation, as defined in Section 752 of this title; 3 Falsely states or implies that any person, product or 29. 4 service is recommended or endorsed by a named third person; 5 30. Falsely states that information about the consumer, including but not limited to, the name, address or phone number of 6 7 the consumer has been provided by a third person, whether that 8 person is named or unnamed; 9 31. Acting as a debt collector, contacts a debtor and threatens 10 to file a suit against the debtor over a debt barred by the statute 11 of limitations which has passed for filing suit for such debt; or 12 32. Acting as a debt collector, contacts a debtor and uses 13 obscene or profane language to collect a debt; or 14 Knowingly makes false or misleading statements in a privacy 33. 15 policy, published on the Internet or other distributed or published, 16 regarding the use of personal information submitted by members of 17 the public. 18 SECTION 2. This act shall become effective November 1, 2021. 19 20 COMMITTEE REPORT BY: COMMITTEE ON JUDICIARY - CIVIL, dated 02/16/2021 - DO PASS. 21 22 23 24